

### Location:

2330 South Milford Rd.  
Suite 120  
Highland, MI 48357

Phone: (258) 676-9060

Fax: (248) 684-5550

### Business Hours:

Mon: 9am - 5pm

Tues: 8am - 5pm

Wed: 7am - 5pm

Thur: 8am - 5pm

Fri: 7am - 3pm

### Phone Hours:

Mon-Thurs: 9am - 5pm

Friday: 9am - 1pm

Additional hours may be added  
outside of standard schedule to  
accommodate special needs

### Services

- Allergy Injections
- Bone Density testing
- Cardiac Stress Testing
- Diabetic Education
- Echo-cardiograms
- Ultrasounds
- Holter Monitor
- Joint Injections
- Lab Services
- Muscular-Skeletal Manipulations
- Physicals: Employment, School, Sports
- Pre-surgical Evaluations
- Prolotherapy
- Pulmonary Evaluations
- EGD's & Colonoscopy
- Testosterone Injections
- Vein Sclerotherapy
- X-Rays

### Being part of a Patient-Centered Medical Home, your doctor will:

- Work with you to improve your health.
- Review your medications at every visit and discuss with you any interactions or contradictions.
- Electronically prescribe your medications to ensure they are accurate and available to you promptly.
- Develop a personal action plan to address your chronic conditions.
- Set goals with you and monitor progress on your action plan.
- Help you take control of your health by providing education materials, hosting educational classes and linking you to other community programs and resources.
- Provide 24 hour access to a clinical decision maker by phone. The clinician on call will determine the best course of treatment.
- Arrangements have been made with preferred urgent care facilities to provide your doctor with the results within 24 hours. If other facilities are chosen we cannot guarantee your results will be obtained in a timely manner.
- A medical record/diagnostic testing request form will be provided to you to give to your specialist in order to ensure clear communications with your primary care physician.
- We will provide guidance in contacting your insurance company to help you understand your covered benefits and those facilities in your network under your specific insurance plan.

### By choosing to participate in a Patient-Centered Medical Home, I agree to:

- Make sure my doctor knows my entire medical history.
- Bring a list of current medications and supplements I am taking to each visits.
- Inform my doctor of any medication refills I need at the time of my visit.
- Actively participate with my doctor in planning my care, including preventative testing.
- Keep my appointments as scheduled and notify staff of any changes.
- Adhere to the action plan that my doctor and I design and agree upon.
- Office staff will assist me with referral appointments, if I choose to schedule an appointment on my own I will inform the staff of the appointment date and time.
- Provide my specialist with the medical record/diagnostic testing request form in order for my doctor to be aware of my results.
- Request that any other medical professional I see: mail or fax copies of my Reports, lab work, test results and/or X-rays to the office.
- Be familiar with my insurance plan, coverage, and what facilities are in my network for any additional testing that may be necessary.
- Provide the office feedback on how they can improve meeting your needs.

**AFTER HOURS  
PHYSICIAN  
ON CALL**

For guidance on medical situations that occur outside our scheduled office hours, you can reach our on call Physician at (248) 952-9999

**EMERGENCY  
CARE  
FACILITY**

**Call 911 For Immediate Life-Threatening Emergencies**

When should you call 911? Ask yourself these questions:

- Is the patient's condition life or limb threatening?
- Could the patient's condition worsen and become life or limb-threatening on the way to the hospital?
- Could moving the patient cause further injury?
- Does the patient need the skills or equipment of paramedics or emergency medical technicians?
- Would distance or traffic conditions cause a delay in getting the patient to the hospital?

**Local Hospital that North Valley Internal Medicine Physicians Service**

**Huron Valley-Sinai Hospital**

1 William Carls Drive, Commerce, MI 48382 - (248) 937-3300

**URGENT CARE  
OF MILFORD**

**Urgent Care of Milford**

600 Highland Avenue  
Milford, MI 48381  
Phone: (248) 714-9925

**Working Hours:**

7 days a week  
9 am - 9 pm

**WHITE LAKE  
URGENT  
CARE**

**White Lake Urgent Care**

600 Highland Avenue  
Milford, MI 48381  
Phone: (248) 758-7800

**Working Hours:**

7 days a week  
7 am to 10 pm

**LAKES  
URGENT  
CARE**

**Lakes Urgent Care**

Saint Joseph Mercy Oakland Urgent Care  
320 Town Center Blvd, White Lake, MI 48386  
Phone: (248) 926-9111  
Fax: (248) 926-9112

**Working Hours:**

Mon - Fri  
5 pm - 10 pm